### Using Twitter to Estimate H1N1 Activity

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## **Thousands of Health Websites**



#### Monthly Normalized Metrics / October 2010 💿

	Visits 💿	Monthly Change	Yearly Change -
webmd.com Health>Information and Support Netw	23,346,527	+1.46%	-10.21%
Top Search Terms (57,553 Terms) webmd, web md, webmd.com, web+md, pill identifier	Referring Sites: 9,162 Sites Sending More Traffic: 7,808 Sites Sending Less Traffic: 1,434 Referring Categories: 202	Top Destination Sites (13,032 Sites) google.com, yahoo.com, facebook.com, surveywriter.net, bing.com	Top Tags: health, medical, sickness, compete-250, diabetes
mayoclinic.com Health>Information and Support Netw	9,205,809	+2.47%	-0.84%
Top Search Terms (28,677 Terms) mayo clinic, mayo+clinic, mrsa, salmonella symptoms, lupus symptoms	Referring Sites: 2,971 Sites Sending More Traffic: 2,623 Sites Sending Less Traffic: 394 Referring Categories: 168	Top Destination Sites (4,741 Sites) google.com, yahoo.com, facebook.com, bing.com, mayoclinic.org	Top Tags: compete-250, emphysema, health, hernia, hypothyroid

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# **Playing Doctor on Google**

### Flu Searches

flu symptoms, stomach flu, flu duration, flu treatment, how long does the flu last, cold, pneumonia, fever, bronchitis, influenza, tamiflu, strep throat

### **Cough Searches**

bronchitis, pneumonia, cold, tuberculosis, flu, sneeze, dry cough, cough medicine, whooping cough, chronic cough, cough remedies, cough treatment, acute cough

### Headache Searches

sinus headache, headache causes, headache types, headache remedies, headache cures, headache treatment, headache back of head, migraine, brain tumor, meningitis



## More Health Queries = Sick?



http://www.google.com/trends



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# Google Flu Trends (2009)

United States Flu Activity

Influenza estimate

Google Flu Trends estimate Ounited States data



http://www.google.org/flutrends/

# Philip Polgreen and Yahoo! Research published similar results in 2008.



# Luckily, Twitter was Invented



### Personal Micro-Blog for Short Status Updates (~ 60 Million per day!)

### People share lots of information:

where they are, what they are doing, with whom, what they are eating, how they feel, ...



TaylorHallse home from Andrea's and church. so tired and i feel sick! Can't get sick, Harry potter premiere, can't be sick! Downing

some meds! :) half a minute ago via web



anggeys Good morning :') I just woke up! I'm going to call @saahuul! Hhhhh jgn bi kin e mo si la gi ya! 1 minute ago via ÜberTwitter



## H1N1 2009: Tweets Volume



#### Tweets shown contain references to, e.g., hand washing activity in addition to flu-related words.





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# American Idol: Queries vs. Twitter



Lambert as winner but tweet sentiment analysis suggested Kris Allen would win.

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# **Tweets are Often Messy**

Non-English

Non-ASCII

Out of US

Spam

Jargon



alanavecch Ahora mismo estoy viendo el verso Bruins juegan los Rangers de Nueva York .. espero que ganemos esta noche!!!! about 2 hours ago via web



hir0n0 サッポロビール☆のCMにスガシカオが出てる。影響されやす い私は次からサッポロビール買うでしょう。 1 day ago via Twitter for iPhone



goracainparis Trying to resist the flu... too much exciting stuff going on to be ill now! 1 day ago via HootSuite



ViagraRightNow The truth about Viagra. How to buy viagra online without prescription at cheap prices. http://bit.ly/9wO5aW 20 minutes ago via twitfriend



tantanoo RT @picturecool Amazing picture of Submarine Battle #photo http://bit.ly/dxUZwR

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1 minute ago via web



# **Typos and Stemming**

Tweets contains plenty of typos and misspellings (e.g., migrane, flue, cought, ...)

We decided to eliminate any term with only a few occurrences in each week.

Words can be Inflected or Derived (e.g., ill, illness, sick, sickest, ...)

The process of reducing words to their root is called Stemming. Many algorithms exists, we used the well-known Porter Algorithm.



# Few Words are Really Important

Stopwords are usually not relevant we excluded the most common during our analysis (e.g., the, and, with, of, ...)

Our first experiment tracked only tweets containing words correlated with influenza (e.g., flu, h1n1, influenza, cough, tamiflu, ...)

> A later experiment tracked a random 5% sample of all tweets but noise was overwhelming.



# **Support Vector Regression**

Support Vector Machines (SVM) are a set of supervised learning methods used for classification and regression.





Regression http://kernelsvm.tripod.com/

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# **Training and Testing**

We used the popular libSVM library and a polynomial kernel.

The dataset included 32 weeks of data, about 4.2M tweets. We used n-fold validation.

Our target was the weighted ILI% for each week. at first of the entire US, then of each HHS region.

Examples of highly-correlated terms: flu, cough, shot, immun, sick, vaccin, school, sneez, virus, germ, wash, pregnant, ...



# Reported vs. Predicted (US)

Reported vs. Predicted Weekly ILI%

Flu Season 2009-2010 - United States



1-fold validation ~ error avg=0.28%, min=0.04%, max=0.93%. Std=0.23%



## **User/Tweet Geolocation**

Tweets are often tagged with the geographical coordinates of the user who sent them.

Last year this technology was not widely adopted.

When geolocation was not available, we used the location declared in the user's profile.



Name Bi	II Lea			
Location	Park City	, Utah		
Web http	://www.bil	lyl		
Bio Web Developer				
141	148	7		
following	followers	listed		



# Reported vs. Predicted (NY+NJ)

Reported vs. Predicted Weekly ILI%

Flu Season 2009-2010 - Region 2



Out-of-sample Prediction ~ error avg=0.37%, min=0.01%, max=1.25%. Std=0.26%



## Where to Get More Information

### Alessio Signorini alessio-signorini@uiowa.edu http://www.cs.uiowa.edu/~asignori/

### UIOWA Computational Epidemiology Group http://compepi.cs.uiowa.edu

paper and datasets will be soon available on the CompEpi website



The University of Iowa